

News Release

Contact: Frank Tedesco
Atlantic City Electric, Media Relations
609-625-5567 (office)
866-655-2237 (media hotline)

FOR IMMEDIATE RELEASE

Atlantic City Electric Prepared for Impending Winter Storm

More than 1,000 Atlantic City Electric employees and contractors standing by to respond

MAYS LANDING, N.J. (March 13, 2017) – With significant heavy, wet snow and high winds forecasted to hit the region tonight, Atlantic City Electric is ready.

Atlantic City Electric has opened its storm center. More than 1,000 employees and contractors are now preparing to respond to customer needs, repair potential storm damage, and safely restore service as quickly as possible. We are also working to secure additional local contractors and will be receiving additional support from our sister utility, ComEd, in Chicago.

Atlantic City Electric has been mobilizing field and support personnel to be ready to respond to any potential service interruptions that may be caused by the possibility of heavy, wet snow and high wind gusts that can bring tree limbs down onto power lines and electric delivery equipment.

“We understand that reliable electric service is critical to our customers and as a result we have been proactively preparing for this weather event and will work around the clock to restore any outages as safely and quickly as possible,” said Vince Maione, Atlantic City Electric region president. “We ask our customers prepare as well and to have an alternate arrangement in place in the event of an extended power outage.”

Outages and downed wires may be reported at atlanticcityelectric.com and through mobile devices. Customers can find information on preparing for winter weather and other emergency events at the storm center on atlanticcityelectric.com, as well as storm preparation information and restoration progress via Atlantic City Electric’s social media sites [Twitter](#) and [Facebook](#).

Customers with special needs, such as those who may be elderly, disabled or dependent on electricity for medical equipment, should have alternate arrangements in place should they experience an extended power outage.

Atlantic City Electric’s restoration priorities are public safety and critical care facilities, such as 911 centers, hospitals and pumping stations. Then restoration is generally scheduled so that the greatest number of customers can be restored as quickly and as safely as possible. However, in cases of extended power outages, consideration is also given to customers who have been without service for the longest. Clearing fallen tree debris, snow-blocked roads, and safety limitations on use of bucket trucks during periods of high sustained winds, can be factors in restoration progress.

Prior to the arrival of the winter storm, Atlantic City Electric requests that customers identify the location of outside utility equipment, such as electric meters, that could be covered in snow and may be susceptible to damage from snow shovels and mechanized snow removal equipment. Please keep outside meters clear of ice and snow. Use a broom or brush to gently clear the area around the meter of anything blocking it, including debris, ice and snow. Do not melt ice or snow on meters with a heat source, and do not chip or scrape ice. These methods can damage or break the meter. It is also important to remove icicles that hang over the meter and can drip freezing water that may damage equipment

Atlantic City Electric encourages its customers and employees to proactively prepare for severe weather and the possibility of power outages by:

- **Staying informed** – Be aware of changing weather conditions and plan ahead. Have a battery-powered radio with a weather band so you can hear emergency information when the power is out.
- **Making a plan** – Discuss and document an emergency plan with those in your care. Develop an emergency plan that includes alternative arrangements should the need arise to leave your home in the event that your electric service is interrupted.
- **Making a list of emergency phone numbers** (including **800-833-7476** to report an outage or a downed wire to Atlantic City Electric) and keep a personal telephone book and one corded phone or a cell phone on hand. Customers are also able to report power outages from mobile phones and devices through the mobile website atlanticcityelectric.com.
- **Maintaining an emergency supply kit** – Keep enough emergency supplies on hand for you and those in your care. Remember supplies for children, those with special needs and pets. Keep the following items readily available:
 - Flashlights – not candles
 - Fresh batteries
 - Battery-operated clock radio
 - Corded telephone
 - Fully charged cell phone
 - Non-perishable foods
 - Water – one gallon of water per person per day for at least three days for drinking and sanitation
 - First aid kit
 - Local maps
 - Blankets

Customers should consider filling the fuel tanks of their vehicles in the event a power outage affects service to neighborhood gas stations.

For customers who rely on well water, filling a bathtub with water in advance of severe weather is strongly encouraged.

Customers using a generator or space heater should follow manufacturer instructions and be sure to locate generators outside, in well-ventilated areas.

Find additional information by visiting atlanticcityelectric.com. Follow us on Facebook at facebook.com/atlanticcityelectric and on Twitter at twitter.com/acelecconnect. Our mobile app is available at atlanticcityelectric.com/mobileapp.

###

Atlantic City Electric, a public utility owned by Exelon Corporation (NYSE: EXC), provides safe, reliable and affordable regulated electric delivery services to more than 547,000 customers in southern New Jersey.